

Better People, Better Business®



# Advanced Product Quality Planning (APQP)

Whilst his course is designed to meet the needs of companies involved with automotive quality systems such as QS-9000 and ISO TS/16949, the principles are applicable to many business situations where adequate planning of products and processes is key to success.

#### Who should attend?

The course is suitable for engineers and managers involved in the introduction of new products.

# **Benefits to your organisation**

- ✓ Provide quality products and services, on-time, and at acceptable cost
- ✓ Avoid costly engineering errors
- ✓ Reduce time required for new product introduction

**Course Location:** On-Site at your premises

**Course Duration:** 1 Full Day, 9.30am - 4.30pm (dates to suit you)

**No. of Delegates:** 12 delegates max

## **Course Programme**

### The 5-Phase Planning Model

- Plan and Define Programme
- Product Design and Development
- Process Design and Development
- Product and Process Validation

Feedback, Assessment and Corrective Action

#### **Overview of Key Tools and Techniques**

- Quality Function Deployment (QFD)
- Timing Plans
- Process Flow Diagram
- Failure Mode and Effects Analysis (FMEA)
- Control Plan
- Measurement Systems Analysis (MSA)
- Statistical Process Control (SPC)
- Production Part Approval Process (PPAP)

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